Interview Script

Private Meta-Governance for Partnerships: ISEAL and AWS

Interview: AWS

Guiding questions

(1) Whether and how existing meta-governance guided your work (Q1)?

(2) Whether and how lessons learned and experiences influence your ideas for future meta-governance of partnerships (Q2)?

3.1 Setting the standard [SETUP] & [OUTPUT]

- Was there an added value in establishing the AWS as a multi-stakeholder organization (Q1)?
  o Alternatively: Why did you use the term ‘partnership’? / Why a partnership (Q1)?
  o How would you define partnership (Q1)?
    ▪ What would you say are the strengths and weaknesses of partnerships?
    ▪ Peculiarities of partnerships in the water sector, sustainability, standard setting . . .

- We saw that the AWS standard-setting process is in compliance with the ISEAL Standard-Setting Code: Could you please tell us more about your experiences with the Standard-Setting Code? (Q1)
  o Do you think AWS has profited/was disadvantaged from/by implementing the Standard-Setting Code? And if so, why (Q1)?
  o Based on your experiences, would you change/adapt for future standard-setting guidance? If so, how (Q2)?

3.2 Ensuring compliance and assessing the impact [OUTCOME] & [IMPACT]

- We saw that AWS’s verification requirements are designed in accordance with ISEAL’s Assurance Code: Could you please tell us more about your experiences with the Assurance Code (Q1)?
  o Do you think AWS has profited/was disadvantaged from/by implementing the Assurance Code? And if so, why (Q1)?
  o Based on your experiences, would you change/adapt for future assurance guidance? If so, how (Q2)?

- And finally, as a Full ISEAL Member: Could you please tell us more about your experiences with the Impacts Code (Q1)?
  o Do you think AWS will profit/be disadvantaged from/by implementing the Impacts Code? And if so, why (Q1)?
Based on your experiences, would you change/adapt for future assurance guidance? If so, how (Q2)?

3.6 Discussion on interplay/ mutual interferences/ continuation

Further contacts
1. Could you kindly provide the contact details of colleagues/people who intensively dealt with AWS on behalf of ISEAL?
2. Could you kindly provide the contact details of colleagues/people who intensively dealt with the specific process(es) of certification?